

Features of Identification Business Processes

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Abstract

© 2015, Asian Social Science. All rights reserved. This article deals with the peculiarities of identifying business processes. Identification of business processes is the most important stage in the development of business processes used by business analysts and enterprise architects to construct models of business processes. The aim of the study is to identify the problems for proper operation of business processes. The identification of business processes is based on their selection by different classification groups. This is due to the fact that it is not always clear in which business process a unit which has its own functional structure is involved. The paper presents the author's method of identifying the business processes, which is tested on a particular company. The article demonstrates the key aspects that must be taken into account during identification. During the identification of business processes organization considers their scope, length and level of detail. The authors propose to divide the business processes into problematic and unproblematic. Unproblematic business processes do not require intervention of the company management. Problematic business processes require active intervention and strict control of the company's management. The paper used a combination of two powerful methods - mathematical- economic and expertise ones that offer significant advantages in the identification of management business processes.

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Keywords

Business processes, Concordance coefficient, Harrington scale, Identification, Management, Problem business processes, Ranking