

Planning of the spare parts supply in the system of corporate service automotive company abroad

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Abstract

© 2015 IEEE. In the context of globalization of markets the main strategic issues, which the producers of vehicles need solve, it is to increase the reliability of the trucks and improving quality of service. Both these directions depend on the quality of logistics processes. In the article show the ways of improving the quality of service within the warranty period of operation of the vehicle, which depend on the quality of statistical information and the adequacy of the methods of its analysis.

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Keywords

analysis of refusals, expected model, method of spare parts delivery, planning of spare parts deliveries